
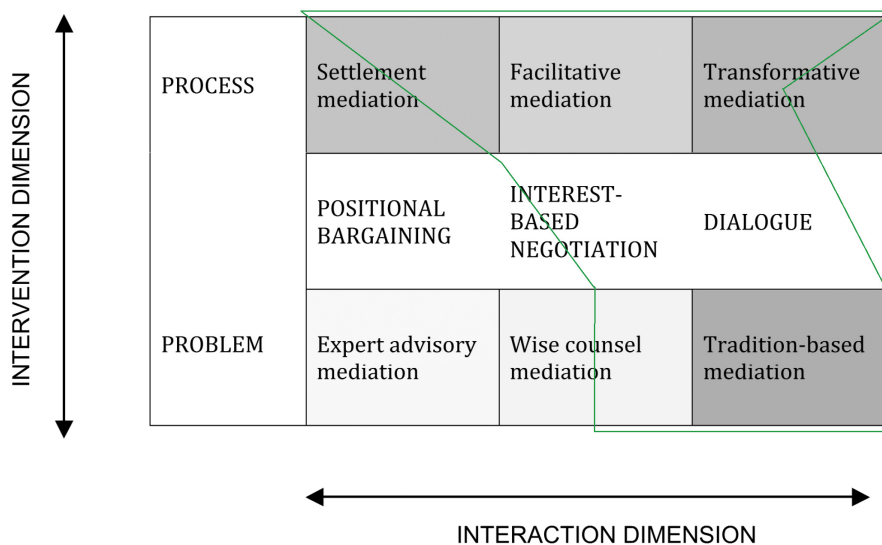


VIAC – Questionnaire for Mediators

1. **Name:** Dr. Bernhard Wisleitner, 
2. **Nationality:** Austrian
3. **Contact information**
 - Address: 1190 Vienna, Saarplatz 9/29
 - Telephone: +43/664/4763586
 - Fax: +43/1/3679856 54
 - E-Mail: office@wisleitner.at
 - Website: www.wisleitner.at
 - LinkedIn: <https://www.linkedin.com/in/wisleitner>
4. **Education and professional experience (original profession; where did you study?):**
Sector-experience on management-level: Banking, Industry, Social Security, Consultancy see CV!
5. **Core area of current professional activity:**
Management Consulting, Coaching, Training, Business Mediation
6. **Accreditation in the field of ADR (including relevant trainings and connected qualifications):**
Accredited Mediator (Federal Ministry of Justice, Austria)
European Mediator (EMTPJ 2015, Brussels)
7. **Practical experience in mediation**
 - How many (international) mediations have you participated in
 - as single/co-mediator/in a team? > 10
 - administered by an institution; under which Rules? 0
 - in which areas/fields? Business mediation
 - How often have you acted in a different function (e.g. consultant, expert)?
I haven't acted in a different function
 - What other ADR-experience do you have?
Facilitative roles in international M&A-projects and internal legal functions, coaching
8. **Languages (including levels)**
Mother tongue: German
Working language: English
(languages in which I have both a spoken and written command so that I may conduct mediation proceedings in this language)
Further knowledge: French
(languages in which I have both a spoken and written command but I do not conduct mediation proceedings in this language)

9. Style of mediation

Where do you see yourself? Please tick box as appropriate or indicate your preferred style.



© Alexander, Nadja (2011) "The Mediation Meta-Model - the realities of mediation practice," *ADR Bulletin*: Vol. 12: No. 6, Article 5. Available at: <http://epublications.bond.edu.au/adr/vol12/iss6/5>; see also here for a detailed description of the 6 mediation styles.

10. Please describe aspects of your personality which could be interesting to clients you are going to mediate; what would former clients emphasize in your work?

empathy – being able to understand parties in their roles, feelings and possible target conflicts
 adaptability to different personalities, social and cultural constellations
 analytical skills for complex situations
 neutrality with equidistant approach

11. Publications and other activities in ADR related matters (e.g. training sessions, seminars, conferences, articles and others):

Seminar: Mediation & Business Coaching

12. Memberships in mediation institutions / functions in mediation institutions/organizations:

Association for International Arbitration
 Österreichischer Bundesverband für Mediation
 Experts Group Wirtschaftsmediation (WKO)

13. Special expertise or specializations (please list a maximum of three) in your ADR-practice:

Business-process related disputes, IT and workplace

14. Soft Skills (e.g. intercultural competences):

value-oriented
 self-reflected
 actively listening
 patient

15. How do you ensure your professional quality (e.g. coaching, practice supervision, etc?)

Regular training, supervision and intervision

16. Date of birth: March 9th, 1963

I have completed this questionnaire to the above to the best of my knowledge and believe it is accurate. I understand that the above information will be used for VIAC's internal use and may be given to interested persons or may be published on VIAC's website.

Date and signature

Vienna, February 2017

A handwritten signature in blue ink, appearing to read 'Nisk', is written on a light blue rectangular background.

Dr. Bernhard Wisleitner
Date of birth: March 9th, 1963



CURRICULUM VITAE

2016 - current	Servithink Unternehmensberatung GmbH	<i>Senior Partner</i>
2004 - current	Mediator, Business Coach, Management Consultant	
2002 - 2015	Federal Chamber of Architects and Chartered Consulting Engineers Pension insurance	Managing Director
1999 - 2001	Industry	Chief of Legal Department Authorised Officer
1992 - 1999	Banking & Leasing <i>Joint-Venture-Subsidiaries</i>	Chief of Legal Department Manager Collections Managing Director
1991	Law firm	Attorney at Law Aspirant
1990 - 1991	Appeal Court Vienna	Judge Aspirant
1989 - 1992	University of Vienna, Institute for Civil Procedural Law	Assistant
Languages:	English (C2), French (B2), German (first language)	
Education:		
2013	Certified Management Consultant	
2004 - 2006 from 1992	Accredited Mediator various seminars (zB Controlling, VA TECH Executive Business Programme, Six Sigma Training GE-Capital, redit rating)	
1987 - 1991	PhD thesis, University of Vienna	
1983 - 1987	National Economy (partial), University of Vienna	
1981 - 1987	Study of law, University of Vienna	

Vienna, February 2017

more details available on personal request